The equipment we support
ISS Solutions maintains and services a broad range of patient care equipment, including:

- Anesthesia
- Defibrillator
- Diagnostic imaging (e.g., CT, MR, nuclear medicine, R&E, mammography, radiology, cardiac catheterization, vascular, CR, and ultrasound)
- Dialysis
- ECG
- Electrosurgical and surgery equipment
- Endoscopy
- Hospital beds
- Hyper/hypothermia systems
- OR tables and lights
- Patient monitoring
- Physical therapy
- Pumps
- Sterilizers
- Ventilator and respiratory equipment

Service you can count on. Experience you can depend on. Expertise you can trust.

With ISS Solutions, ensuring quality care just got easier
Your physicians, nurses, technicians, and healthcare staff rely on clinical equipment to deliver high-quality patient care. When it’s unavailable or under-performing, they can’t do their job. Throughput suffers, which impacts revenues. Our comprehensive clinical technology solutions ensure the high availability and performance of a wide variety of biomedical, diagnostic imaging and specialty equipment.

To get the optimum performance from your medical equipment and the most from each service dollar, contact us today and let us put our 40 years of experience and 30 years of ownership by Geisinger Health System to work for your healthcare organization. We’re on your side.
Clinical Technology Lifecycle Management

ISS Solutions is more than an equipment maintenance provider. Through our clinical technology managed services program, healthcare providers receive a full suite of lifecycle asset management services—from planning and maintenance to compliance, risk management, and equipment disposal. Our program is one, coordinated, comprehensive, cost-effective solution that takes the uncertainty out of clinical technology management.

Clinical technology planning

As manufacturers introduce increasingly complex clinical technology, it becomes difficult for healthcare organizations to decide if and when to adopt new technologies. ISS Solutions provides independent and objective consultation to help healthcare providers make sound purchasing decisions. We also assist organizations in analyzing the costs and useful life of current equipment and weighing that against the investment in new systems and overall patient care. The result is assurance that a new purchase cost-effectively supports long-term patient care goals and ensures quality outcomes.

A Geisinger business

Our healthcare heritage and deep understanding of healthcare operations is evidenced by our 30-year relationship with parent organization Geisinger Health System. ISS Solutions is the exclusive provider of clinical technology support to Geisinger’s 60,000 biomedical, diagnostic imaging and specialty equipment devices.

Preventive and corrective maintenance

Equipment downtime is costly and directly affects patient care. ISS Solutions helps ensure that healthcare organizations are able to continually provide high-quality patient care through timely, thorough and cost-effective delivery of clinical technology services. Additionally, our services help clients meet regulatory requirements and contribute positively to the bottom line.

ISS Solutions offers a proactive and flexible approach to maintaining the countless number of clinical systems used in healthcare facilities. Through customized support solutions, we help healthcare organizations consolidate suppliers and streamline clinical technology operations for all types and manufacturers of biomedical, diagnostic imaging and specialty equipment. What’s more, our fixed-cost approach helps simplify budgeting and improve long-term financial management.

Lifestyle asset management

ISS Solutions helps ensure that healthcare organizations are able to continually provide high-quality patient care through timely, thorough and cost-effective delivery of clinical technology services. Additionally, our services help clients meet regulatory requirements and contribute positively to the bottom line.

ISS Solutions offers a proactive and flexible approach to maintaining the countless number of clinical systems used in healthcare facilities. Through customized support solutions, we help healthcare organizations consolidate suppliers and streamline clinical technology operations for all types and manufacturers of biomedical, diagnostic imaging and specialty equipment. What’s more, our fixed-cost approach helps simplify budgeting and improve long-term financial management.

Risk management

ISS Solutions helps minimize both the clinical and the financial risks associated with clinical technology. In addition to keeping a watchful eye on hazard and recall notices, we handle original equipment manufacturer contract management and provide spare parts inventories on-site to ensure fast, effective care for a wide range of needs. Our comprehensive system management process provides healthcare organizations with a single point of contact for patient care equipment, including sophisticated diagnostic imaging and other specialty devices.

Equipment disposal

As clinical technology becomes more complex and stores protected health information, the need to properly dispose of obsolete equipment is becoming an increasingly sensitive issue. ISS Solutions can assist in the disposal process, ensuring both regulatory and environmental standards are followed and documented. Additionally, ISS Solutions can coordinate the logistics of moving large clinical devices, so hospital space can be optimized and new equipment can be used effectively.

Whether you need a complete single-source managed services program, or just one of the services that we offer, ISS Solutions’ commitment to excellence will provide your facility with the highest-quality clinical technology service available and improve your bottom line.